

## Company Overview

At Eze Castle Integration, we are uniquely positioned to perform as a financial firm's partner in building and managing a world-class technology infrastructure. Today, over 550 hedge funds and alternative investment management firms worldwide, managing more than \$300 billion in assets, entrust their technology operations to us and for good reason.

With Eze Castle, your firm gains access to the industry's smartest technology professionals, proven technology solutions and a partner focused on making technology an enabler for your firm. We know the financial industry and the technology that powers it.

## Solutions & Locations

We offer the industry's broadest portfolio of hedge fund-specific Solutions and Services to simplify the launch process and increase efficiency at established firms.

Our services include: Startup and Relocation, Outsourced IT, Professional Services, Managed Services, Telecommunications, Network Infrastructure Design and Management, Cloud Computing, Business Continuity Planning and Disaster Recovery, Archiving, Storage and Internet Services.

Eze Castle has an established presence in major financial centers: Boston, Chicago, Dallas, Geneva, Minneapolis, New York, London, Los Angeles, San Francisco, Singapore and Stamford.

## Advantages of Working with Eze Castle Integration

**Leadership:** We are the leading provider of IT services and technology solutions to the investment industry. We support over 550 hedge funds worldwide.

**Deep Hedge Fund Expertise:** With 15 years of experience, no other IT service provider knows as much about the complexities and intricacies of hedge fund operations.

**A Single Source:** We act as the single contact for your firm's technology infrastructure – consulting, data, voice, Internet, market vendors, software development and more.

**Client Focus & Accountability:** Our client service team delivers exceptional service to every client and is committed to rapid response and problem resolution.



# Services

Eze Castle Integration provides hedge funds and investment management firms the technology services and consulting required to effectively and efficiently run their business operations. Our goal is to serve as your operating partner.

## Outsourced IT

Eze Castle provides clients with outsourced IT services to better manage their internal IT requirements. Our vast knowledge base assures that someone on our team has addressed nearly every conceivable issue your firm will face. Our support engagements center on delivering quality, timely and professional on-site support as well as live 24x7x365 Help Desk support.

Our Help Desk is staffed 24x7x365 with engineers based in New York City who are extremely knowledgeable and well-versed in handling any unexpected issue or general support question a firm may encounter.

## Managed Services

Our Managed Services provide turn-key technology and business solutions that simplify hedge fund operations, minimize upfront capital costs, and give you an IT infrastructure on par with billion dollar funds.

### Eze Virtual Office

A fully managed service, Eze Virtual Office provides firms a highly available technology infrastructure bundled with the business applications they require. This service eliminates the need to build a data center or purchase equipment, greatly reducing operational risk and saving time and money.

### Eze Managed Suites

Our fully managed suites in New York City's Midtown bundle premier technology and business services with premium real estate to allow hedge funds and investment management firms to become operational quickly and easily.

## Professional Services

Our Professional Services Group is a firm's premier resource for consulting and software development services. Our team provides strategic consulting, software integration and application development as a means to improve front, middle and back office operations and increase operational efficiency and performance.

## Startup & Relocation

Whether opening a new office or relocating, Eze Castle manages the complete IT project management lifecycle from IT design and development to comprehensive project management, systems procurement and seamless technology integration. Our Startup and Relocation team can get your firm up and running in no time, streamlining the process and mitigating infrastructure risks so your team can do what it does best – make sound investment decisions.



Eze Castle's core values center on:

- Being accountable
  - Building true partnerships
  - Delivering proven technology
  - Excelling at client service
- 

**Seasoned Management Team:** Our management team collectively has more than 100 years of experience in financial services and is committed to our clients.

**Superior Technical Staff:** There's no substitute for having the best talent. We hire – and keep – the best and brightest engineers and analysts on staff. Most engineers have been with Eze Castle for over three years. And all of our engineers are full-time employees who receive extensive training in financial services to make them a valuable asset to your firm.

**Established Technology Standards:** We have utilized our experience with hedge funds to develop a set of superior technology standards which are adhered to by all of the engineers.

## Solutions

### Business Resiliency & Protection

You are an expert at calculating investment risks. We're experts at calculating business operations and IT risks. Let our team guide you through the business resiliency and data protection process. We have a broad portfolio of Business Protection solutions to help you expect the unexpected.

#### Backup & Recovery

Eze Vault delivers a highly reliable data backup and recovery solution. The Eze Vault service is fully automated and works by securely transferring data to a remote data center where it can be quickly recovered or restored.

#### Business Continuity Planning

Eze BCP covers the full-spectrum of business continuity planning to help protect business operations. Our Eze BCP service encompasses four key components: Risk Assessment, Business Impact Analysis, Strategy & Plan Development, and Plan Testing & Maintenance.

#### Disaster Recovery

Eze Disaster Recovery is a fully managed disaster recovery solution that provides comprehensive business protection while reducing the upfront capital expenditures traditionally associated with disaster recovery solutions. Eze DR is ideal for firms seeking to ensure high availability of critical business applications including order management systems, Microsoft Exchange or proprietary applications.

#### Email & IM Archiving

Our Eze Archive solution provides secure and efficient archival and retention of email and IM traffic, including Bloomberg email and IM. This service helps ensure that your firm can respond to audits or litigation requests quickly and easily.

#### Privacy Compliance Consulting

Eze Castle helps firms navigate the personal privacy and data protection regulations and take the necessary actions to help ensure compliance. Our consultants use a proven methodology and leading technology to identify and resolve vulnerabilities.

---

## Communications

Eze Castle provides clients comprehensive communications solutions, including voice services, Internet and FIX connectivity to power their operations.

### FIX Connectivity

Our ECI Link combines Internet, FIX connectivity, market data and voice over a single converged network to power a firm's trading operations.

### Internet Service

ECINet delivers a full spectrum of Internet service capabilities that meet the immediate and future needs of investment firms. ECINet features proactive monitoring, management and security to help firms achieve high levels of Internet availability.

### Mobility

Eze Castle designs, deploys and manages mobile environments for clients. Plus, we offer a portfolio of EzeApproved mobile applications for real-time market data, portfolio management, and business continuity.

### Voice

For more than 15 years we've designed, deployed and managed voice systems for the hedge fund and investment management industry. We are proud to be an Avaya Business Partner.

## Infrastructure

At Eze Castle, we understand that the foundation of any successful investment management firm is its technology infrastructure, which is why we offer our clients premier network and security, storage management and colocation solutions to ensure their businesses operate at peak performance.

### Cloud Services

Our robust, secure and scalable cloud infrastructure is professionally managed by Eze Castle and allows firms to deploy state of the art technologies with a flexible monthly recurring cost model. The Eze Cloud is ideal for hosting IT services and applications including order management systems and other financial systems.

### Networking & Security

Our solutions help enable secure communications throughout your firm and across the Internet -- anytime, anywhere. We build unified network systems that link key networking functions, including routing, switching, security, WAN optimization and Internet services.

### Storage Solutions

Our storage consultants provide superior storage solutions for today's hedge fund and investment management firms by coupling our expertise with technology from the industry's leading storage vendors -- NetApp and Dell EqualLogic. Eze Castle handles everything from design, procurement and installation to ongoing support and maintenance.

### Colocation Services

Our colocation services allow firms to house their computing, network, storage and IT infrastructure in a Tier 3 facility that is highly secure, redundant and professionally managed and monitored.



---

### CONTACT US

phone: 800.752.1382

web: [www.eci.com](http://www.eci.com)

---